

**Master of Social Work
First Semester
Social Case Work
(MSW - 04)**

Duration: 3Hrs.

Full Marks: 70

(PART-B: Descriptive)

Duration: 2 hrs. 40 mins.

Marks: 50

1. Answer the following questions (any five):

5 × 2 = 10

- a) What do you understand by person?
- b) How many phases are there in social case work?
- c) What is individualization?
- d) What is intake?
- e) What is non verbal communication?
- f) What is termination?
- g) What is follow-up?

2. Answer the following questions (any four):

4 × 5 = 20

- a) What is social case work?
- b) What is non-judgmental attitude? Explain with an example.
- c) What is communication?
- d) Write the history of social case work in UK.
- e) What is interview and importance of interview in social case work?
- f) Write in detail on any of the social case work setup.

3. Answer the following questions (any two)

2 × 10 = 20

- a) Write the history of social case work in USA and India in detail.
- b) What are the principles of Social Case Work? Furnish your answer with suitable examples.
- c) What are the person, problem and process of Problem Solving Method?
- d) Write in detail about the Crisis Intervention Model of social case work.

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PART A: Objective

Duration: 20 minutes

Marks – 20

Select the correct answer:

1 × 20 = 20

(put 'v' mark on the appropriate answer)

1. Mary Richmond's "Social Diagnosis" can be considered as the first book of
 - a) Social Group Work
 - b) Social and Preventive Medicine
 - c) Social Case Work
 - d) Social Action
2. Crisis Intervention Model was developed by
 - a) Mary Richmond
 - b) Jane Adams
 - b) Lydia Rappaport
 - d) H.H Perlman
3. Individualization is a
 - a) Basic assumption
 - b) Principles
 - c) History
 - d) Interview of social case work practice.
4. One needs to take intake when the client is
 - a) Angry and sad
 - b) First comes to the agency
 - c) Leaving the agency.
5. Which institutes in India offered professional social work
 - a) Assam University
 - b) Pune University
 - c) Tata Institute of Social Science
 - d) Nirmala Niketan
6. Social case work is a
 - a) Tool
 - b) Method
 - c) Process
 - d) Problem solving
7. One of the Skills of social case worker is a
 - a) Good human being
 - b) Worker
 - b) Researcher
 - d) Listener
8. Choose the correct sequence:
 - a) The process, the problem, the place, the person.
 - b) The person, the problem, the place, the process.
 - c) The place, the process, the problem, the person.

PTO...

9. Assertion (A): Conflict arises due to misperceived messages.
Reason (R): communication always creates conflicts
Codes:
a) (A) is correct but (R) is wrong. b) Both (A) and (R) are correct.
c) (A) is wrong but (R) is correct. d) Both (A) and (R) are wrong.
10. Integrated approach in social work means
a) Synthesis of social work methods b) Integration of techniques of social work,
c) Application of social work approaches, d) Practice of all the theories.
11. Encoding is essential for
a) Sender b) Receiver
c) Message d) None
12. Social Case Work- A Problem Solving was written by
a) Arthur Fink b) Gisela Konopka
c) Helen Perlman
13. Which of the following is not a principle of social case work
a) Principle of Confidentiality b) Principle of Acceptance
c) Principle of Assimilation d) Principle of Self- Determination
14. Which one of the following is not a technique of case work?
a) Interviewing b) Observation
c) Counseling d) Lobbying
15. While working with an individual client on one-to-one basis, relationship is-
a) A friendly association b) A contract
c) Purpose to meet the psycho-social needs of the client
d) A sympathetic understanding of the client
16. The Elizabethan Poor Law was introduced in the year
a) 1801 b) 1701
c) 1601
17. Home visiting can most appropriately be called:
a) Tool b) Skill
c) Method d) None of these
18. Acceptance is a principle of social work which implies:
a) Accepting client in his/her appearance
b) Extending warm welcome to the client
c) Accepting the client as she/he is
d) Accepting the client's version as it is
19. Which of the following is not a part of social case work process?
a) Content analysis b) Treatment
c) Assessment d) Evaluation
20. In social case work, the "friendly visitors" were:
a) Community workers identified by American Charity Organization
b) Early Voluntary case worker
c) Paid agents of case work
d) None of the above
