

DECLARATION

I declare that this thesis titled “**A critical analysis on employee retention: A study emphasized on Automobile service workshops in Assam**” submitted by me for the degree of Doctor of Philosophy in department of Business Administration is the result of my original and independent research work carried out under the guidance of Prof (Dr.) Mukulesh Barua, Director of Assam Institute of Management and ONGC Chair Professor, Guwahati and Dr. Parbin Sultana, Associate Professor, University of Science & Technology, Meghalaya. I also declare that this thesis has not been submitted in part or full for the award of any degree, diploma, and associateship, fellowship to any other University or Institution.

Place: Guwahati

Date:

Signature of the candidate

Bidyut Bijoya Neog

Research Scholar, School of Business Sciences,

Department of Business Administration

University of Science & Technology, Meghalaya,

Techno City, Kling Road, 9th Mile, Baridua, Ri-Bhoi

Meghalaya-793101, India