

## **Acknowledgement**

First and foremost I express my gratitude to University of Science and Technology, Meghalaya (USTM) for giving me this opportunity to carry on Ph.D. work in this University.

At the same time I am extremely grateful to my Guide, Professor, Department of Library & Information Science, USTM respected Dr.P.K.Barooah who has not only guide me but also shared the inspiring guidance and constant encouragement throughout the course. His valuable suggestions and inspiration lead me towards the completion of the research work .I shall remain grateful to him forever. It would not have been possible for me to complete this work if he had not shown his blissful interest.

I express my sincere gratitude to my co-guide respected Dr. Mahtab Hussain for the continuous guidance and support throughout the course of my research work. It would not have been possible for me to carry out this work without his inspiring guidance and mental boost.

I owe special debt of gratitude to Honourable Chancellor of USTM, Ex V.C P.G.Rao HoD and Sir, all faculty members of the Department of Library and Information Science and all faculty members of USTM for their central support, suggestions and encouragement in preparing the thesis .I express my sincere gratitude for their valuable suggestions.

I express my sincere gratitude and thanks to the Honorable Directors of Operations, Mr.T.C.Mahanta Sir, for his encouragement and giving suggestion to carry out this work.

I offer my gratitude to respected Academic Registrar, Dr.A.H. Borbhuyan, Research officer, Ms. Manalisha Deka and Dr.A. C.Talukdar, Dr.Thagiram Gogoi, Dean of Social Science and Humanities, USTM.

I offer my special thanks to Ms.Nilakshi Mahanta, Research Section who has also helped me, with inspiration in every step during my study.

I would like to acknowledge and grateful to my parents, my husband, my sisters, my brothers, brother in law and all of my families and relatives who always gave me the greatest support and encouragement during my study.

My deepest gratitude goes to my beloved son HIRAK JYOTI bringing greatest joy and great source of inspiration during my study.

I would like to acknowledge and thanks my friends Rita, Dipalee, Maya and all of my friends and staff of Pub Dikrong College, North.Lakhimpur.

At last, I thank God for showering me with wisdom and bless and insight throughout the research work.

**( Rikumoni Saikia)**

**Research Scholar**